Remove customer

Use-Case Chart

|  |  |
| --- | --- |
| Actions performed by Actors | System Response |
| 1. Customer requests account deletion |  |
| 1. Clerk issues request to remove customer by pressing “5” in the command GUI |  |
|  | 1. System asks for Customer ID |
| 1. Clerk asks Customer for ID |  |
| 1. Customer gives Clerk ID |  |
| 1. Clerk inputs Customer ID |  |
|  | 1. System verifies Customer ID. Displays customer was found. Otherwise, displays customer was not found and exits. |
|  | 1. System proceeds to delete all information related to Customer ID (name, address, phone number, number and expiry date of all credit cards). It displays that the customer was successfully deleted. |

Add Credit Card

Use-Case Chart

|  |  |
| --- | --- |
| Actions Performed by Actor | System Response |
| 1. Customer requests to add a credit card to account |  |
| 1. Clerk issues request to add a credit card by pressing “6” into the command GUI |  |
|  | 1. System requests for Customer ID |
| 1. Clerk inputs Customer ID |  |
|  | 1. System verifies Customer ID. Displays customer was found. Otherwise, displays customer was not found and exits. |
|  | 1. System requests for credit card number and expiry date. |
| 1. Clerk inputs credit card number and expiry date. |  |
|  | 1. System attaches credit card information to the customer ID. It displays that the card was successfully added. |

Remove Credit Card

Use-Case Chart

|  |  |
| --- | --- |
| Actions performed by Actors | System Response |
| 1. Customer requests credit card deletion |  |
| 1. Clerk issues request to remove credit card by pressing “7” in the command GUI |  |
|  | 1. System asks for credit card number |
| 1. Clerk inputs credit card number |  |
|  | 1. System verifies if it has the credit card. It displays credit card found. Otherwise, displays credit card not found and exits. |
|  | 1. System verifies if the credit card attached to the Customer ID is the only one or one of many credit cards. All information related about the credit card is deleted, and displays credit card was removed if there are more than one credit card associated with the Customer ID. Otherwise, it displays failed to delete credit card due to it being the only credit card associated with the Customer ID. |

List Customers

Use-Case Chart

|  |  |
| --- | --- |
| Actions performed by Actors | System Response |
| 1. Customer asks if they have an account in the system |  |
| 1. Clerk issues request to list all customers by pressing “8” in the command GUI |  |
|  | 1. System finds all customer ID’s, and print every information associated to the ID |
| 1. Clerk finds if the customer exists in the list |  |

Help

Use-Case Chart

|  |  |
| --- | --- |
| Actions performed by Actor | System Response |
| 1. Clerk unsure of usage on each command and requests help by pressing “13” into system |  |
|  | 1. System displays in detail what each command does |